



VIRYANET

Position Title – Solution Architect II

Position Location – Southborough, MA

Posted – February 15, 2008

Position Description - ViryaNet is seeking a highly motivated individual to be responsible for marrying our solution capabilities to customer needs, bringing best practices to the implementation from across the company. The Solution Architect is a technical business analyst position, and a key part of the professional services group. You will contribute to the design, specification, configuration, and implementation of workforce management systems in an exciting, customer facing role that combines technical, business process, and customer relationship skills. You will contribute to the successful implementation of ViryaNet products by working directly with customers to optimize their business processes and contribute to the planned configuration and implementation of multiple, concurrent projects. Our ideal candidate will possess extensive knowledge of the mobile workforce management market and excellent technical, business process, and customer-facing skills.

Duties and Responsibilities:

Duties and responsibilities include, but are not limited to the following:

- Work directly with customers to understand their current business process and match best practices of our solution capabilities to improved business process design.
- Guide and review all set-up and solution architecture decisions – both functional and technical approaches - to ensure that the most efficient and appropriate approach is being used
- Review any proposed customizations to ensure that they are necessary and are in line with product and project goals.
- Lead delivery of workforce business process design and detailed methods and procedures
- Support the development of the project deployment strategy and plan, and assist the customer in go-live deployment activities.
- Support the definition of Service Hub implementation scope and timeline for business process definition.
- Act as a focal point with the customer for all business process issues.
- Consult and provide guidance to other project team members as necessary to meet project goals.
- Review all project documentation and provide feedback as part of team.
- Provide input and recommendations for the Sales and Account Management teams for new opportunities with customers in implementation cycle.
- Provide input and feedback to the ViryaNet Corporate QA team and Professional Services quality team.

Requirements:

Minimum requirements include:

- BA / BS in CS or other technical area (IT, etc)
- 2-4 years of hands-on experience with the implementation of enterprise commercial business applications. Experience should include understanding of and familiarity with optimization algorithms, results analysis, and configuration.
- Experience with web-based architectures, Oracle, XML, and wireless and WAP technologies
- Prior experience in a business analyst position, especially in a professional services environment is ideal.
- Experience with software development (software coding and relational databases), including all aspects of the Software Delivery Life Cycle.

- Prior employment success in a customer facing role.
- Excellent written and verbal communication skills.
- Experience in mobile workforce management systems is a plus.
- Ability to travel extensively (up to 50% travel), mostly US-based.

Additional Benefits

- Experience with workforce management, work delivery, or resource scheduling systems is preferred.
- Experience with business intelligence, reporting tools, document management, and java a plus.

ViryaNet Offers:

- Competitive wages and growth potential
- Health and dental benefits
- Professional environment
- Product training
- Paid vacation and holidays

About ViryaNet:

ViryaNet provides packaged industry solutions that intelligently guide, automate, and optimize both simple and complex field service work, resulting in operational excellence. ViryaNet's solutions specialize in the functions of scheduling and dispatching resources and enabling mobile field communication. ViryaNet possess a 20-year history in the field service space, a vast number of customers across a variety of industries, and strong partnerships with leading platform and system integration companies. Headquartered in Southborough, MA, ViryaNet enjoys a worldwide presence with offices and customers located in North America, Europe, and the Pacific Rim. For more information, visit www.viryanet.com

To Apply – Send resume in MS Word format to careers@viryanet.com
ViryaNet is an Equal Opportunity Employer.